

ACCEPTABLE USE POLICY

HOD LLC

Effective Date: August 15, 2026

Last Updated: August 15, 2026

1. PURPOSE

This Acceptable Use Policy ("Policy") establishes the rules governing the use of the Husband On Demand Platform.

The purpose of this Policy is to:

- protect Customers;
- protect independent Service Providers;
- protect HOD LLC ("HOD");
- maintain a safe and professional marketplace.

By accessing or using the Platform, you agree to comply with this Policy.

2. MARKETPLACE STATUS

Husband On Demand operates solely as an online technology marketplace.

HOD:

- is not a construction company;
- is not a handyman company;
- is not a staffing agency;
- is not an employer of Service Providers;
- does not supervise work;
- does not direct how services are performed;
- does not guarantee the quality or outcome of services.

Each Service Provider operates as an independent business.

3. WHO MUST FOLLOW THIS POLICY

This Policy applies to:

- Customers
- Service Providers
- Visitors
- Businesses
- Anyone accessing the Platform

4. HONEST INFORMATION

Users must provide truthful and accurate information.

You may not:

create fake accounts;

impersonate another person or business;

use false names or identities;

use another person's payment information;

use stolen identification documents.

HOD may suspend or permanently terminate accounts involved in identity fraud.

5. LAWFUL USE

The Platform may only be used for lawful purposes.

Users may not use the Platform to:

commit fraud;

facilitate criminal activity;

violate federal, state, or local laws;

evade taxes;

engage in money laundering;

engage in terrorist activity;

infringe intellectual property rights.

6. PROFESSIONAL CONDUCT

Users shall treat one another with professionalism and respect.

The following conduct is prohibited:

harassment;

threats;

intimidation;

stalking;

discrimination;

hate speech;

abusive language;

bullying.

HOD reserves the right to remove users engaging in inappropriate conduct.

7. DISCRIMINATION

Users may not discriminate on the basis of characteristics protected by applicable law, including race, color, religion, national origin, sex, disability, or other protected status.

Nothing in this Policy requires users to violate sincerely held legal rights or applicable laws; however, unlawful discrimination is prohibited.

8. FRAUD

Fraud includes, but is not limited to:

false refund requests;

fake reviews;

payment fraud;

stolen credit cards;

false insurance claims;

identity theft;

fake service requests;

fake contractor applications.

Fraud may result in:

immediate account suspension;

permanent removal;

referral to law enforcement;

civil legal action.

9. PAYMENTS

Users shall not:

reverse legitimate payments through fraudulent chargebacks;

interfere with payment processing;

manipulate pricing;

falsify invoices;

attempt to avoid Platform fees by misusing the Platform.

10. OFF-PLATFORM TRANSACTIONS

To protect both parties, Customers and Service Providers are encouraged to keep communications and payments on the Platform.

Knowingly using the Platform to establish a connection and then intentionally bypass Platform fees in violation of Company policies may result in suspension or termination.

Nothing in this Policy prohibits users from engaging in lawful independent business relationships established outside the Platform.

11. SAFETY

Users shall not:

request illegal services;

request dangerous work without appropriate safety measures;
threaten violence;
possess illegal drugs during appointments;
use the Platform to facilitate unlawful activity.

Service Providers may refuse unsafe work.

12. PROPERTY ACCESS

Customers shall not knowingly expose Service Providers to:

dangerous animals;
exposed electrical hazards;
unsafe structures;
biohazards;
criminal activity.

Service Providers may immediately leave unsafe locations.

13. PHOTOGRAPHS AND CONTENT

Users may not upload content that:

violates copyright;
violates trademarks;
contains pornography;
depicts illegal activity;
contains malware;
invades another person's privacy without lawful authority.
Users remain solely responsible for the content they upload.

14. REVIEWS

Reviews must be:

truthful;
based on actual experiences;
free from threats or extortion.

The following are prohibited:

fake reviews;
purchased reviews;
retaliatory reviews;
reviews intended solely to manipulate ratings.
HOD reserves the right to remove reviews that violate this Policy.

15. INTELLECTUAL PROPERTY

Users shall not:

- copy Platform software;
- reverse engineer Platform technology except where prohibited by law;
- reproduce trademarks;
- copy logos;
- misuse copyrighted content.

All intellectual property remains the exclusive property of HOD LLC or its licensors.

16. ACCOUNT SECURITY

Users are responsible for maintaining the confidentiality of their login credentials.

Users shall immediately report:

- unauthorized account access;
- suspected fraud;
- stolen devices;
- compromised passwords.

17. INVESTIGATIONS

HOD may investigate suspected violations of this Policy.

During an investigation, HOD may:

- request additional information;
- temporarily suspend an account;
- limit Platform access;
- preserve records as required by law;
- cooperate with law enforcement where legally required.

HOD is not obligated to investigate every complaint and retains discretion in determining the appropriate response.

18. ENFORCEMENT

Violations of this Policy may result in:

- warning;
- temporary suspension;
- permanent account termination;
- removal of content;
- cancellation of bookings;
- restriction of Platform features;
- referral to law enforcement where appropriate.

The Company's response will depend on the nature and severity of the violation.

19. NO WAIVER

Failure by HOD to enforce any provision of this Policy does not constitute a waiver of its right to enforce that provision or any other provision in the future.

20. LIMITATION OF LIABILITY

Nothing in this Policy shall be interpreted as creating any duty on the part of HOD to monitor, supervise, inspect, or control the conduct of Customers or Service Providers.

To the fullest extent permitted by law, HOD shall not be liable for the independent acts or omissions of users of the Platform, except where liability cannot legally be excluded.

21. MODIFICATIONS

HOD may update this Policy at any time.

Material changes will be posted on the Platform with an updated Effective Date.

Continued use of the Platform after the changes become effective constitutes acceptance of the revised Policy.

22. GOVERNING LAW

This Policy shall be governed by the laws of the State of Florida.

23. DISPUTE RESOLUTION

Any dispute involving HOD arising under this Policy shall be resolved in accordance with the dispute resolution provisions contained in the Terms of Service, including binding arbitration where enforceable.

24. CONTACT INFORMATION

HOD LLC

Website: www.husbandondemand.com

Support: support@husbandondemand.com

Legal: legal@husbandondemand.com

Privacy: privacy@husbandondemand.com

ACKNOWLEDGMENT

By using the Husband On Demand Platform, you acknowledge that you have read, understood, and agree to comply with this Acceptable Use Policy.