

PRIVACY POLICY

Effective Date: August 15, 2026

Last Updated: August 15, 2026

HOD LLC ("Company," "we," "our," or "us") operates the Husband On Demand platform.

This Privacy Policy explains how we collect, use, disclose, protect, and process your personal information when you use our website, mobile applications, and related services (collectively, the "Platform").

By accessing or using the Platform, you acknowledge that you have read and understood this Privacy Policy.

1. COMPANY INFORMATION

HOD LLC

State of Florida, United States

Website: www.husbandondemand.com

Email: privacy@husbandondemand.com

Support: support@husbandondemand.com

2. SCOPE OF THIS POLICY

This Privacy Policy applies to:

Visitors

Customers

Service Providers ("Husbands")

Applicants

Independent Contractors

Website visitors

Mobile App users

This Policy applies whenever you access our Platform.

3. INFORMATION WE COLLECT

We collect information in several ways.

A. Personal Information

Including but not limited to:

Full name

Email address

Phone number

Home address

ZIP Code

Date of birth

Government-issued identification

Profile photograph

Emergency contact information

B. Account Information

Username

Password (encrypted)

Profile preferences

Account settings

C. Payment Information

Payments are processed through Stripe Connect.

We do not store complete credit card numbers.

Information collected may include:

Billing address

Transaction history

Payment status

Stripe processes payment information according to its own Privacy Policy.

D. Service Information

We collect information related to:

Service requests

Quotes

Bookings

Job history

Ratings

Reviews

Messages

Uploaded photographs

Uploaded documents

E. Identity Verification

To protect customers and service providers, we may collect:

Driver's License

State ID

Passport

Selfie verification

Verification services may be provided through trusted third parties.

F. Background Screening

Service Providers may voluntarily authorize background screening.

Background screening may include:

Criminal history

Identity verification

Sex offender registry

Driving record (where applicable)

Background screening is performed only after receiving proper authorization.

Background checks are conducted by Checkr, Inc.

G. Device Information

We automatically collect:

Device type

Browser type

Operating system

IP address

Language settings

Time zone

Device identifiers

H. Location Information

With your permission, we may collect:

GPS location

Approximate location

ZIP Code

Service area

Location information helps connect customers with nearby service providers.

I. Usage Information

We collect:

Pages viewed

Features used

Session duration

Search history

Click activity

Error reports

4. COOKIES AND TRACKING TECHNOLOGIES

We use:

Essential Cookies

Functional Cookies

Performance Cookies

Analytics Cookies

Security Cookies

These technologies help:

Maintain login sessions

Improve performance

Remember preferences

Detect fraud

Analyze traffic

Users may disable cookies through browser settings.

Certain Platform features may not function properly without cookies.

5. HOW WE USE YOUR INFORMATION

We use information to:

Create accounts

Verify identity

Match customers with providers

Process payments

Prevent fraud

Detect abuse

Improve services

Provide customer support

Send notifications

Communicate service updates

Respond to legal requests

Comply with applicable laws

6. LEGAL BASIS FOR PROCESSING

Where applicable, we process information based upon:

Performance of a contract

Legitimate business interests

User consent

Compliance with legal obligations

Protection of vital interests

7. INFORMATION SHARING

We may share information with:

Customers

Customers may view:

Provider name

Profile photo

Ratings

Reviews

Skills

Service history

Service Providers

Providers may view:

Customer first name

Service address

Job description

Appointment details

Only information necessary to perform the requested service is shared.

Payment Processors

Payments are securely processed by:

Stripe, Inc.

Background Screening Providers

Background verification is provided by:

Checkr, Inc.

Cloud Hosting

Platform infrastructure may be hosted using:

Amazon Web Services (AWS)

Analytics Providers

We may use services such as:

Google Analytics

Cloudflare Analytics

Internal analytics systems

Legal Authorities

We may disclose information when required by law, court order, subpoena, or government request.

8. WE DO NOT SELL PERSONAL INFORMATION

Husband On Demand does not sell personal information to third parties.

We also do not sell biometric information.

9. DATA RETENTION

We retain information only as long as necessary to:

Provide services

Maintain accounts

Resolve disputes

Enforce agreements

Comply with legal obligations

Inactive accounts may be deleted after a reasonable period, subject to legal retention requirements.

10. SECURITY

We implement reasonable administrative, technical, and physical safeguards, including:

SSL/TLS encryption

Encrypted passwords

Role-based access controls

Multi-factor authentication for administrative users (where implemented)

Secure cloud infrastructure

Continuous monitoring

Fraud detection systems

Although we strive to protect personal information, no system is completely secure.

11. YOUR PRIVACY RIGHTS

Depending on your jurisdiction, you may have the right to:

Access your personal information

Correct inaccurate information

Delete your information

Download your information

Restrict certain processing

Withdraw consent where applicable

Opt out of marketing communications

Requests may be submitted to:

privacy@husbandondemand.com

We may verify your identity before fulfilling a request.

12. CHILDREN'S PRIVACY

The Platform is intended only for individuals 18 years of age or older.

We do not knowingly collect personal information from anyone under 18.

If we become aware that such information has been collected, we will delete it promptly.

13. INTERNATIONAL USERS

If you access the Platform outside the United States, your information may be transferred to and processed in the United States.

By using the Platform, you consent to such transfers where permitted by applicable law.

14. CALIFORNIA PRIVACY RIGHTS

California residents may have additional rights under the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA), if those laws apply.

Eligible users may request:

Access to personal information

Deletion of personal information

Correction of inaccurate information

Information regarding categories of personal information collected and disclosed

We will not discriminate against users for exercising applicable privacy rights.

15. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time.

Material changes will be posted on the Platform with an updated Effective Date.

Continued use of the Platform after changes become effective constitutes acceptance of the revised Privacy Policy.

16. CONTACT US

HOD LLC

Privacy Department

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