

TERMS OF SERVICE

Effective Date: August 15, 2026

Last Updated: August 15, 2026

These Terms of Service ("Terms") constitute a legally binding agreement between you ("User," "Customer," "Service Provider," "Contractor," or "you") and HOD LLC, a Florida limited liability company ("Company," "we," "our," or "us"), which operates the Husband On Demand platform ("Platform").

By creating an account or using the Platform, you agree to these Terms.

ARTICLE 1 - ACCEPTANCE OF TERMS

By accessing or using the Platform, you agree to be bound by these Terms, our Privacy Policy, Cookie Policy, Refund Policy, and any other policies incorporated by reference.

If you do not agree, do not use the Platform.

ARTICLE 2 - DESCRIPTION OF THE PLATFORM

Husband On Demand is an online marketplace that connects Customers with independent service providers ("Husbands") for residential and commercial services.

Examples include:

Furniture assembly

TV mounting

Drywall repair

Painting

Plumbing repairs*

Electrical work*

Landscaping

Pressure washing

Moving assistance

General handyman services

* Certain services may require a license under applicable law. Service Providers are solely responsible for obtaining and maintaining any required licenses, permits, or certifications.

ARTICLE 3 - ELIGIBILITY

You must:

Be at least 18 years old.

Have the legal capacity to enter into contracts.

Provide accurate information.

Maintain only one personal account unless authorized by the Company.

The Company may refuse or terminate accounts at its discretion where permitted by law.

ARTICLE 4 - ACCOUNT REGISTRATION

You agree to:

Provide truthful information.

Maintain current contact information.

Keep your password confidential.

Notify us immediately of unauthorized access.

You are responsible for all activity occurring under your account.

ARTICLE 5 - MARKETPLACE RELATIONSHIP

Husband On Demand is not a construction company, handyman company, employer, staffing agency, or general contractor.

The Platform only facilitates connections between Customers and independent Service Providers.

Except where expressly stated, Husband On Demand is not a party to the contract between the Customer and the Service Provider.

ARTICLE 6 - INDEPENDENT CONTRACTORS

All Service Providers are independent contractors.

Nothing in these Terms creates:

Employment

Partnership

Joint venture

Agency

Franchise

Service Providers are solely responsible for:

Taxes

Insurance

Licenses

Tools

Equipment

Compliance with applicable laws

ARTICLE 7 - SERVICE REQUESTS

Customers may:

Submit service requests.

Receive estimates.

Compare Service Providers.

Schedule appointments.

Leave reviews.

The Company does not guarantee that any request will receive responses.

ARTICLE 8 - BOOKINGS

Bookings become effective only after confirmation through the Platform.

Service Providers may accept or decline requests at their discretion.

ARTICLE 9 - PAYMENTS

Payments are processed through Stripe Connect.

The Platform may:

Collect service fees.

Collect platform fees.

Instruct the payment processor to authorize funds pending completion where permitted by the transaction terms.

HOD does not take custody of customer funds.

Deduct processing fees.

Prices shown may not include applicable taxes.

ARTICLE 10 - CANCELLATIONS

Customers may cancel bookings according to the Cancellation Policy.

Late cancellations may incur fees.

Service Providers who repeatedly cancel accepted jobs may be suspended or removed.

ARTICLE 11 - REFUNDS

Refund eligibility is governed by the Refund Policy.

The Company may investigate disputes before issuing refunds.

ARTICLE 12 - BACKGROUND CHECKS

Certain Service Providers may undergo identity verification and background screening through Checkr or another approved provider.

Background screening does not constitute a guarantee regarding future conduct, competence, or suitability.

Customers acknowledge that screening reduces-but does not eliminate-risk.

ARTICLE 13 - CUSTOMER RESPONSIBILITIES

Customers agree to:

Provide accurate job descriptions.

Provide safe access to the property.

Secure pets when appropriate.

Remove hazards.

Pay promptly.

Treat Service Providers respectfully.

Customers remain responsible for the condition of their property.

ARTICLE 14 - SERVICE PROVIDER RESPONSIBILITIES

Service Providers agree to:

Arrive on time.

Perform services professionally.

Follow applicable laws and regulations.

Maintain required licenses where applicable.

Carry any legally required insurance.

Respect customer property.

Communicate honestly.

ARTICLE 15 - PROHIBITED CONDUCT

Users may not:

Commit fraud.

Harass others.

Upload malicious software.

Post false reviews.

Impersonate another person.

Circumvent the Platform to avoid fees where prohibited by Company policy.

Violate any law.

The Company may suspend or terminate accounts for violations.

ARTICLE 16 - USER CONTENT

Users retain ownership of content they submit.

By posting content, you grant Husband On Demand a worldwide, royalty-free, non-exclusive license to use, display, reproduce, and distribute that content for Platform operations, marketing, and service improvement.

ARTICLE 17 - RATINGS AND REVIEWS

Customers and Service Providers may leave reviews.

Reviews must be truthful.

The Company may remove reviews that are:

Fraudulent

Offensive

Threatening

Illegal

Spam

ARTICLE 18 - INTELLECTUAL PROPERTY

All Platform content-including software, logos, trademarks, graphics, text, and designs-is owned by HOD LLC or its licensors.

No content may be copied, modified, or distributed without written permission.

ARTICLE 19 - DISCLAIMER OF WARRANTIES

The Platform is provided "AS IS" and "AS AVAILABLE."

To the fullest extent permitted by law, Husband On Demand disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, and non-infringement.

The Company does not warrant that the Platform will be uninterrupted, error-free, or free of viruses.

ARTICLE 20 - LIMITATION OF LIABILITY

To the maximum extent permitted by law, HOD LLC, its officers, managers, employees, affiliates, and agents shall not be liable for:

Indirect damages

Consequential damages

Lost profits

Loss of business

Property damage

Personal injury arising from services performed by independent Service Providers, except to the extent caused by the Company's own negligence or as otherwise required by law.

Where permitted by law, the Company's total liability shall not exceed the greater of:

\$100, or

The total platform fees paid by the user during the twelve (12) months preceding the claim.

ARTICLE 21 - INDEMNIFICATION

You agree to defend, indemnify, and hold harmless HOD LLC from claims, damages, liabilities, losses, costs, and attorneys' fees arising from:

Your use of the Platform.

Your violation of these Terms.

Your negligence or misconduct.

Your violation of applicable laws.

Your infringement of third-party rights.

ARTICLE 22 - DISPUTE RESOLUTION

Before filing legal action, the parties agree to attempt to resolve disputes through good-faith negotiations.

If unresolved, disputes shall be resolved by binding arbitration administered by the American Arbitration Association (AAA), unless prohibited by applicable law.

The arbitration shall take place in Sarasota County, Florida, unless the parties agree otherwise.

ARTICLE 23 - CLASS ACTION WAIVER

To the fullest extent permitted by law, you agree that any claims shall be brought only in your individual capacity and not as part of any class, collective, or representative action.

If this waiver is found unenforceable, only this section shall be severed, and the remainder of these Terms shall remain in effect.

ARTICLE 24 - GOVERNING LAW

These Terms shall be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict-of-law principles.

ARTICLE 25 - FORCE MAJEURE

The Company shall not be liable for delays or failures caused by events beyond its reasonable control, including:

Natural disasters

Hurricanes

Floods

Fire

War

Terrorism

Labor disputes

Utility failures

Internet outages

Government actions

ARTICLE 26 - ELECTRONIC SIGNATURES

By creating an account or clicking "I Agree," you consent to the use of electronic records and electronic signatures in accordance with the U.S. Electronic Signatures in Global and National Commerce Act (E-SIGN Act) and applicable state law.

ARTICLE 27 - MODIFICATIONS

We may modify these Terms at any time.

Material changes will be posted on the Platform with an updated Effective Date.

Continued use of the Platform after changes become effective constitutes acceptance of the revised Terms.

ARTICLE 28 - TERMINATION

We may suspend or terminate your account if you:

Violate these Terms.

Engage in fraud or illegal activity.

Pose a safety risk to other users.

Misuse the Platform.

Termination does not affect obligations that accrued before termination, including payment obligations.

ARTICLE 29 - SEVERABILITY

If any provision of these Terms is found unenforceable, the remaining provisions shall remain in full force and effect.

ARTICLE 30 - CONTACT INFORMATION

HOD LLC

Florida, United States

Website: www.husbandondemand.com

Legal: legal@husbandondemand.com

Privacy: privacy@husbandondemand.com

Support: support@husbandondemand.com